2013 NMCCAC 05_20 Minutes.txt

NORTHERN MIDDLESEX COUNTY CABLE ADVISORY COUNCIL

Minutes of May 20, 2013 Middletown Town Hall Room 208

Call to order at 7:10 p.m.

Jon Pulino (M), Gary Aubin (EH), Marco Iacoviello (C), Robin Goss (M).

John Schilke (M), Lisa Santangello (M). Comcast: John Bairos, Karen Cummings.

Public: None.

- 1. Pledge of Allegiance.
- 2. Roll Call. Names taken upon entering.
- 3. Amendments to Agenda: Amended meeting dates. Approved with amendment.
- 3.5. Public speaking: None. Complaints see 8A.
- 4. Approval of last meeting (11/19/12) minutes.
- Treasure's report: Previous balance of \$25,051.64 plus \$2,000 comcast check = \$27,051.64.
- Chairman's report:
- a. Closed caption for public access would be too technical and too expensive.
 - b. Discussed pricing comparative to 'A La Carte'.
- 7. Comcast General Manager's report:
- a. 'Leaders & Achievers' program gave 45 \$1000 scholarships, 5 in the Middletown area.
 - b. Gave \$10,000 to a memorial scholarship in Waterbury.
 - c. Comcast Care Day was held at McDonough school in April.
 - d. Spoke about channel lineup change.
- e. Mentioned customer on Schulyler has gotten credit applied to some months bills.
 - f. Spoke about new pricing plan.
- 7.5. Lisa S asked about CPTV taping schedule. It was explained that CPTV is seperate from Comcast.
- 7A. Public Access Coordinator's report:
 - a. Talked about the 2012 open house.
 - b. Some studio equipment has been upgraded.

 - c. More group training has been scheduled.d. A doorbell with camera has been installed at the studio front door.
- Business before the committee: 8.
 - a. Discussed access channel usage.
 - b. Discussed customer service issues (see 7e).
 - c. ATT Uverse/Comcast status: in negotiations.
 - d. Justin Hinds scholarship update posponed. Chairman absent.
 - e. Copies of the by-laws were passed out.

Adjournment @ 7:58

Meeting schedule for 2013: July 15, September 16, November 18.

At Middletown Town Hall room 208.

Meetings are held on the 3rd Monday of odd number month.